

# DAVID W. EDWARDS, D.M.D.

Specializing in Mercury-Free Dentistry  
General, Cosmetic, Family

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Thank you for scheduling your thorough exam appointment.

Attached are your editable Patient Information forms to complete for your appointment. If possible, please fax or email to our office prior to your appointment.

Your thorough exam will consist of a comprehensive oral evaluation, soft/hard tissue charting (including previous dental restorations, current decay, fractures, etc) a digital panoramic radiograph, digital bitewing radiographs, digital photographs and complete treatment planning. The cost of this appointment averages \$471. and you should plan on spending approximately 2-3 hours with us.

Please note this appointment does not include a hygiene/cleaning appointment. If you would like hygiene at this visit, please let us know in advance and we will try our best.

Your hygiene needs will be assessed during your thorough exam. You will then be scheduled for the appropriate appointment with our hygienist. Hygiene fees typically range between \$168.-229. For patients coming in for periodic hygiene appointments, the fee is \$168.

We accept Mastercard, Visa, American Express, Discover, Care Credit & Cash. **We do not accept checks or insurance.**

If you have had digital radiographs taken within 1 year; please ask the office to email them to [info@HolisticDentalHealth.com](mailto:info@HolisticDentalHealth.com), along with the date they were taken. We require the radiographs be emailed since the diagnostic value is much greater. **Images must be sent as individual digital .jpeg images, not formatted in a group. Images must be received in our office prior to your appointment day/time or new images must be taken.**

***We are a fee-for-service dental practice.*** *If you have dental insurance, you will be responsible for paying for your visit in full and we will happily print your completed insurance claim form for you to send to your insurance company so they can reimburse you directly. Please confirm your insurance has out-of-network benefits and provide us with all pertinent information. We are not an insurance provider and do not know what your insurance will reimburse. You are responsible for verifying your benefits. We are happy to file pre-treatment estimates for future treatment.*

Due to the nature of our practice, we have many patients that are chemically sensitive. **We kindly request that you refrain from wearing any fragrances.**

Thank you for choosing our office for your dental needs. We look forward to meeting you.

Respectfully,  
Ja' Long  
Office Manager

# David W. Edwards, D.M.D.

Today's Date: \_\_\_\_\_

**Patient Information:**

Miss\_\_\_\_ Ms\_\_\_\_ Mrs\_\_\_\_ Dr\_\_\_\_ Mr\_\_\_\_

\_\_\_\_\_  
Last Name First Name MI Date of Birth

Male\_\_\_\_ Female\_\_\_\_ Marital Status: Single\_\_\_\_ Married\_\_\_\_ Divorced\_\_\_\_ Widowed\_\_\_\_ Separated\_\_\_\_

\_\_\_\_\_  
Street Address City State Zip Code

\_\_\_\_\_  
Home Phone Cell Phone Best Daytime Number

E-Mail Address: \_\_\_\_\_ Ok to send office information?  Yes  No

**Additional Information:**

\_\_\_\_\_  
Patient Occupation Employer Name How Long?

\_\_\_\_\_  
Employer Address City State Zip Code Phone Number

SS # \_\_\_\_\_ DL # /State \_\_\_\_\_

Spouse Name: \_\_\_\_\_

\_\_\_\_\_  
Spouse Occupation Spouse's Employer Name How Long?

\_\_\_\_\_  
Employer Address City State Zip Code Phone Number

# David W. Edwards, D.M.D.

## Dependent Children:

Name/Age \_\_\_\_\_ Name/Age \_\_\_\_\_

Name/Age \_\_\_\_\_ Name/Age \_\_\_\_\_

## Emergency Contacts:

1. Name: \_\_\_\_\_ Relation: \_\_\_\_\_

Home#: \_\_\_\_\_ Work #: \_\_\_\_\_ Cell#: \_\_\_\_\_

2. Name: \_\_\_\_\_ Relation: \_\_\_\_\_

Home#: \_\_\_\_\_ Work #: \_\_\_\_\_ Cell#: \_\_\_\_\_

Primary Physician's Name: \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_ Phone # \_\_\_\_\_

Secondary Physician/Health Care Provider's Name \_\_\_\_\_ Physician's Specialty \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_ Phone # \_\_\_\_\_

Other health care providers (nutritionists, therapists, etc) \_\_\_\_\_

*How did you hear about our office? May we contact them with a "Thank You"?*  yes  no

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Address/Phone #: \_\_\_\_\_

# David W. Edwards, D.M.D.

1. What is your reason(s) for being here? \_\_\_\_\_

2. Is there anything or anyone preventing you from seeking appropriate medical/dental care? \_\_\_\_\_

3. Last dental visit and reason for visit: \_\_\_\_\_

4. **Dental History** (check all previous services received in dental facilities):

- |   |  |
|---|--|
| <input type="checkbox"/> Dental exam with x-rays, Date: _____ | <input type="checkbox"/> Endodontic (root canal) Treatment |
| <input type="checkbox"/> Periodontal (gum) Treatment          | <input type="checkbox"/> Complete Dentures                 |
| <input type="checkbox"/> Restorations (fillings)              | <input type="checkbox"/> Partial Dentures (removable)      |
| <input type="checkbox"/> Crown & Bridgework (fixed)           | <input type="checkbox"/> Orthodontic (braces) Treatment    |
| <input type="checkbox"/> Tooth extraction or oral surgery     | <input type="checkbox"/> Special Diagnostic Exam           |

Explain: \_\_\_\_\_

5. **Previous Dental Experiences:**

- Pleased with previous dental experience(s)
- Unpleasant previous dental experience (describe): \_\_\_\_\_

6. **Self Analysis of Oral Tissue Health** (check any problems that you have):

- |  |   |
|--|---|
| <input type="checkbox"/> Bad breath                            | <input type="checkbox"/> Cavities                     |
| <input type="checkbox"/> Crooked Teeth                         | <input type="checkbox"/> Dry Mouth                    |
| <input type="checkbox"/> Bad Bite/Bite feels off               | <input type="checkbox"/> Frequent sores on mouth/lips |
| <input type="checkbox"/> Teeth painful to hot, cold or sweets  | <input type="checkbox"/> Bleeding gums                |
| <input type="checkbox"/> Swelling in mouth or jaws on occasion | <input type="checkbox"/> Loose or drifting teeth      |
| <input type="checkbox"/> Food catching between teeth           | <input type="checkbox"/> Bad taste in mouth           |
| <input type="checkbox"/> Severe Toothaches                     |   |
| <input type="checkbox"/> Other problems (describe): _____      |   |

# David W. Edwards, D.M.D.

## 7. Attitudes about Dental Health Care

- |                          |                          |   |
|--------------------------|--------------------------|---|
| Y                        | N                        |   |
| <input type="checkbox"/> | <input type="checkbox"/> | Most people will eventually lose their teeth    |
| <input type="checkbox"/> | <input type="checkbox"/> | Good dental care can prevent tooth loss         |
| <input type="checkbox"/> | <input type="checkbox"/> | Do you only see the dentist for emergency care? |
| <input type="checkbox"/> | <input type="checkbox"/> | Do you brush every day?                         |
| <input type="checkbox"/> | <input type="checkbox"/> | Do you floss every day?                         |

Please explain yes response:

## 8. Oral Habits

- |                          |                          |  |
|--------------------------|--------------------------|--|
| Y                        | N                        |  |
| <input type="checkbox"/> | <input type="checkbox"/> | Do you or have you ever smoked cigarettes? _____ packs per day for _____ years |
| <input type="checkbox"/> | <input type="checkbox"/> | Do you chew tobacco or use snuff? _____ times per day for _____ years          |
| <input type="checkbox"/> | <input type="checkbox"/> | Do you drink alcohol? _____ times per day or _____ week                        |
| <input type="checkbox"/> | <input type="checkbox"/> | Do you chew gum? _____ sticks per day _____ sugar free                         |
| <input type="checkbox"/> | <input type="checkbox"/> | Do you drink sugary drinks frequently? _____ times per day or _____ week       |

## 9. Health History

CARDIOVASCULAR	<table border="0"> <tr> <td style="padding-right: 20px;">Y</td> <td style="padding-right: 20px;">N</td> <td></td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Have you ever been told you have heart trouble?</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Have you ever been told you have ___ high or ___ low blood pressure?</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Do you get out of breath easily?</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Have you ever had rheumatic fever?</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Do you have a heart murmur as a consequence of rheumatic fever?</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Do you have a prolapsed mitral valve?</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Have you ever been told you have a heart murmur of any cause?</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><b>Have you ever been told to take antibiotics before dental treatment?</b></td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Have you had a heart attack?</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Have you had a stroke?</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Do your ankles become swollen easily?</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Do you suffer from angina pectoris (chest &amp; left arm pain)?</td> </tr> </table>	Y	N		<input type="checkbox"/>	<input type="checkbox"/>	Have you ever been told you have heart trouble?	<input type="checkbox"/>	<input type="checkbox"/>	Have you ever been told you have ___ high or ___ low blood pressure?	<input type="checkbox"/>	<input type="checkbox"/>	Do you get out of breath easily?	<input type="checkbox"/>	<input type="checkbox"/>	Have you ever had rheumatic fever?	<input type="checkbox"/>	<input type="checkbox"/>	Do you have a heart murmur as a consequence of rheumatic fever?	<input type="checkbox"/>	<input type="checkbox"/>	Do you have a prolapsed mitral valve?	<input type="checkbox"/>	<input type="checkbox"/>	Have you ever been told you have a heart murmur of any cause?	<input type="checkbox"/>	<input type="checkbox"/>	<b>Have you ever been told to take antibiotics before dental treatment?</b>	<input type="checkbox"/>	<input type="checkbox"/>	Have you had a heart attack?	<input type="checkbox"/>	<input type="checkbox"/>	Have you had a stroke?	<input type="checkbox"/>	<input type="checkbox"/>	Do your ankles become swollen easily?	<input type="checkbox"/>	<input type="checkbox"/>	Do you suffer from angina pectoris (chest & left arm pain)?	Please explain yes response:
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SENSES	<table border="0"> <tr> <td style="padding-right: 20px;">Y</td> <td style="padding-right: 20px;">N</td> <td></td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Have you had earaches or other ear problems?</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Have you had eye problems such as glaucoma or other problems?</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Have you noticed any changes in your sense of smell or taste?</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Have you had bad breath (halitosis)?</td> </tr> </table>	Y	N		<input type="checkbox"/>	<input type="checkbox"/>	Have you had earaches or other ear problems?	<input type="checkbox"/>	<input type="checkbox"/>	Have you had eye problems such as glaucoma or other problems?	<input type="checkbox"/>	<input type="checkbox"/>	Have you noticed any changes in your sense of smell or taste?	<input type="checkbox"/>	<input type="checkbox"/>	Have you had bad breath (halitosis)?																									
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## David W. Edwards, D.M.D.

<b>RESPIRATORY</b>	<p>Y N</p> <p><input type="checkbox"/> <input type="checkbox"/> Have you ever been diagnosed with a sleep disorder?</p> <p><input type="checkbox"/> <input type="checkbox"/> If so, was treatment recommended?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have the flu or a cold more than twice a year?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have asthma, hay fever, sinusitis or frequent sore throats?</p> <p><input type="checkbox"/> <input type="checkbox"/> Have you had pneumonia or a lung infection?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have, or have you been exposed to, tuberculosis?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have a chronic cough or cough up blood?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have bronchitis or emphysema?</p>	Please explain yes response:
<b>NEUROLOGIC</b>	<p>Y N</p> <p><input type="checkbox"/> <input type="checkbox"/> Have you ever been under psychiatric care or had counseling?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have numbness or tingling feelings anywhere?</p> <p><input type="checkbox"/> <input type="checkbox"/> Have you ever had a nervous breakdown?</p> <p><input type="checkbox"/> <input type="checkbox"/> Are you anxious or depressed frequently?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have epilepsy, seizures, or other neurologic disorders?</p>	Please explain yes response:
<b>ENDOCRINE</b>	<p>Y N</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have diabetes?</p> <p><input type="checkbox"/> <input type="checkbox"/> Does any member of your family have diabetes?</p> <p><input type="checkbox"/> <input type="checkbox"/> Are you thirsty frequently or urinate frequently?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have thyroid problems or take thyroid medication?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have any other gland problems?</p>	Please explain yes response:
<b>GI</b>	<p>Y N</p> <p><input type="checkbox"/> <input type="checkbox"/> Have you had jaundice, liver trouble or hepatitis?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have stomach problems or ulcers?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have frequent or prolonged diarrhea or constipation?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have frequent episodes of acid reflux or vomiting?</p> <p><input type="checkbox"/> <input type="checkbox"/> Has your weight changed more than 20 pounds in the past year?</p>	Please explain yes response:
<b>GU</b>	<p>Y N</p> <p><input type="checkbox"/> <input type="checkbox"/> Have you ever been told you have kidney or bladder trouble?</p> <p><input type="checkbox"/> <input type="checkbox"/> Have you had any sexually transmitted diseases (syphilis, gonorrhea, genital herpes, HIV infection AIDS)?</p> <p><input type="checkbox"/> <input type="checkbox"/> Have you had any reproductive tract problems?</p>	Please explain yes response:
<b>HEMATOLOGY</b>	<p>Y N</p> <p><input type="checkbox"/> <input type="checkbox"/> Have you had anemia?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have leukemia?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you bruise or bleed easily?</p>	Please explain yes response:
<b>IMMUNOLOGY</b>	<p>Y N</p> <p><input type="checkbox"/> <input type="checkbox"/> Are you allergic to any foods, metals, pollens or latex (rubber)?</p> <p><input type="checkbox"/> <input type="checkbox"/> Have you been treated for a skin disease?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have a defective immune system?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you take medications that suppress your immune system?</p>	Please explain yes response:

## David W. Edwards, D.M.D.

<b>MUSCLE SKEL</b>	<p>Y   N</p> <p><input type="checkbox"/> <input type="checkbox"/> Are your joints often painfully swollen or do you have arthritis?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have back problems?</p> <p><input type="checkbox"/> <input type="checkbox"/> Have you had more than one fracture or dislocation?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have osteoporosis?</p>	Please explain yes response:
<b>SURGERY - ANESTHESIA</b>	<p>Y   N</p> <p><input type="checkbox"/> <input type="checkbox"/> Have you had an operation?</p> <p><input type="checkbox"/> <input type="checkbox"/> Have you had a series of shots or injections?</p> <p><input type="checkbox"/> <input type="checkbox"/> Have you ever had anesthesia?   <input type="checkbox"/> Local   <input type="checkbox"/> General</p> <p><input type="checkbox"/> <input type="checkbox"/> Have you ever been told not to take Novocaine or other medication?</p> <p><input type="checkbox"/> <input type="checkbox"/> Have you ever been told you have cancer or a tumor?</p> <p><input type="checkbox"/> <input type="checkbox"/> Have you ever had chemotherapy?</p> <p><input type="checkbox"/> <input type="checkbox"/> Have you ever had radiation therapy?</p> <p><input type="checkbox"/> <input type="checkbox"/> Have you ever had an organ or bone marrow transplant?</p> <p><input type="checkbox"/> <input type="checkbox"/> Are you using any recreational drugs or substances?</p> <p><input type="checkbox"/> <input type="checkbox"/> Are you an active or recovering substance abuser?</p>	Please explain yes response:
<b>IMPLANTS</b>	<p>Y   N</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have a prosthetic (artificial) heart valve?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have a pacemaker or defibrillator?</p> <p><input type="checkbox"/> <input type="checkbox"/> Have you had vascular or cardiac repair with synthetic materials?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have a vascular shunt (hem dialysis or drug therapy)?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have any prosthetic joints (hip, knee, ankle, shoulder)?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have any other implants?</p>	Please explain yes response:
<b>FACIAL PAIN</b>	<p>Y   N</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have a history of head or neck injury?</p> <p><input type="checkbox"/> <input type="checkbox"/> Have you ever had severe pains of the face or head?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you suffer from headache, eye pain or migraine?</p> <p><input type="checkbox"/> <input type="checkbox"/> Do you have ear pain or pain in front of your ears?</p> <p><input type="checkbox"/> <input type="checkbox"/> Does anything hurt when you chew?</p> <p><input type="checkbox"/> <input type="checkbox"/> Does your jaw make noise that bothers you or others?</p> <p><input type="checkbox"/> <input type="checkbox"/> Does the pain or discomfort interfere with your work activities?</p>	Please explain yes response:
<b>WOMEN</b>	<p>For Women Only:</p> <p>Y   N</p> <p><input type="checkbox"/> <input type="checkbox"/> Are you taking birth control pills or have Norplant?</p> <p><input type="checkbox"/> <input type="checkbox"/> Are you pregnant? Expected delivery date: _____</p> <p><input type="checkbox"/> <input type="checkbox"/> Are you breast-feeding?</p>	Please explain yes response:

# David W. Edwards, D.M.D.

Are you being treated for any condition at this time? (Describe) \_\_\_\_\_

Please list all medications, herbs and/or supplements you are taking at this time:

Med	Herb	Supp	Name of Medicine/Herb/Supplement	Reason For Taking
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____	_____

Please list all allergies and/or sensitivities:

_____	_____
_____	_____
_____	_____
_____	_____



## David W. Edwards, D.M.D.

I  give (  do not give ) the office of David W. Edwards, D.M.D., LLC permission to use my photographs/radiographs for patient education and advertising.

From time to time we find it necessary to speak with family members or caregivers (Including Therapists and Doctors) regarding treatment and appointments. **HIPAA requires we have your permission.**

I give permission to discuss treatment/appointments/etc with the following family members, friends, doctors, therapists, etc :

1.			
	Name	Relationship	Phone #
2.			
	Name	Relationship	Phone #
3.			
	Name	Relationship	Phone #
4.			
	Name	Relationship	Phone #

I affirm that the information I have given is correct to the best of my knowledge. I also understand that this information will be held in the strictest confidence and it is my responsibility to inform this office of any changes in my data.

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**David W. Edwards, D.M.D.**

**Insurance Information:**

Name of Dental Insurance Company: \_\_\_\_\_

Do you have "out-of-network" benefits?  Yes  No

If the answer is "Yes" to the previous question, please continue with the remainder of the form. If the answer is "No", the remaining information is not necessary since we are an "out-of-network" provider.

**Information on insured is for the person carrying the insurance, not the dependent.  
This may or may not be the patient**

Name of Insured: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Social Security Number: \_\_\_\_\_

Name of Employer or Self-Insured: \_\_\_\_\_

Relationship to Insured: \_\_\_\_\_

Insurance Company Telephone #: \_\_\_\_\_

Fax Submission #: \_\_\_\_\_

Claim mailing address: \_\_\_\_\_

Member ID #: \_\_\_\_\_

Group #: \_\_\_\_\_

## Office Tidbits

- You are welcome to contact us by phone, text or email. Our phone number for texting & calling is 407.322.6143. Our e-mail is info@HolisticDentalHealth.com.
- Our office is open Monday-Thursday 7am-3pm (we do not close for lunch).
- We are not open for the following Holidays: Jan 1<sup>st</sup>, Memorial Day, July 4<sup>th</sup>, Labor Day, Thanksgiving Day and Christmas Eve thru January 2<sup>nd</sup>.
- Please confirm your appointments thru our automated system. It is very easy to use. You can confirm thru text by replying "YES" for confirmed or clicking on the link in the confirming e-mail. We will make a personal call to you only if the automated system fails to confirm your appointment. You may opt out of our automated system but then we ask that you be responsible for confirming your appointment.
- If you wish to make any changes to your scheduled treatment, please contact us to discuss those changes at least 2 business days prior to your appointment.
- We ask for 2 business days notice for any change in your appointment. For example: Please contact us on Wednesday for an appointment on the following Monday.
- After 3 failed/cancel without notice appointments, we will ask that you pay for your appointment in advance.
- We care about you, your teeth and your overall health. In order for us to take proper care of you, you must have at least one hygiene/cleaning appointment (with images) a year in our office to remain a patient. **We do not see patients on an as-needed/emergency-only basis.**
- You must have a thorough exam to be an active patient. If your first appointment is a problem focus/2<sup>nd</sup> opinion, you must complete your thorough exam next.
- Adult digital dental imaging schedule is a panoramic radiograph every 5 years and bitewing radiographs once a year (unless an issue arises sooner).

**Thank you for your kind consideration.**

Please sign that you have read the above and agree.

---

Patient/Guardian Signature

---

Date

---

Printed Name

Revised 11.11.20